Counter Fraud Centre

Reducing the impact of fraud and error in the public sector

What is the CFC?

The Counter Fraud Centre – Tauārai Hara Tāware (CFC) is the prevention arm of the Serious Fraud Office and leads counter fraud efforts in New Zealand's public sector. We work with public organisations to understand and reduce the impact of fraud and error by building capability and resilience.

Fraud prevention is about building strength and resilience into existing systems and controls.

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Our mission

Shift the Culture

Our aim is to create an effective counter fraud culture.

Build Capability

We seek to increase counter fraud and corruption awareness and help to build capability and resilience across the public sector in the fight to disrupt fraud.

Why should the public sector care about fraud?

Fraud is one of the most common offences committed in New Zealand. We must not be complacent when it comes to protecting public funds.

Fraud and error involving public funds diverts money from vital areas such as health, community support services, infrastructure, and crisis response. It also undermines confidence in public institutions. Preventing fraud through effective counter fraud practices reduces losses and this helps New Zealand to maintain its reputation as a safe place to do business.



Why talk to us?

Our depth of experience means we are ideally placed to lead counter fraud activities. We share our knowledge and expertise on the causes and impacts of complex financial crime and how to effectively address them. Our international connections help us leverage key insights and best practice generated by overseas organisations and agencies.

Wherever you are with your counter fraud efforts, we're here to help. From basic fraud prevention factsheets to specific good practice guides we offer a range of resources to help build capability across your organisation, including:

- ✓ Good Practice Guide to Fraudster Personas
- Guiding Principles for Public Sector Fraud
- ✓ Fraud Risk Assessment Good Practice Guide
- Preventing Fraud and Corruption in Times of Crisis
- ✓ Pressure Testing Guide

The services we provide



Guides, tools, and resources

We provide guides, tools and resources to help build counter fraud capability.



Advisory services

We provide advice to public sector entities to be resilient to fraud and error, such as advise on fraud risk assessments, designing countermeasures, improving or updating fraud control strategies and frameworks.



Case studies

Case studies are a helpful tool to recognise where fraud and corruption could happen in your organisation. These are a great educational awareness tool.



Presentations

We can present to your staff – from team meetings to senior leadership events to promote fraud and corruption awareness and resilience.



Workshops

We provide opportunities for those working in counter fraud to build their knowledge in a practical environment.